BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA



Order Instituting Investigation into the State of Competition Among Telecommunications Providers in California, and to Consider and Resolve Questions raised in the Limited Rehearing of Decision 08-09-042.

Investigation 15-11-007 (Filed November 5, 2015)

AT&T NOTICE OF EX PARTE COMMUNICATION

Pursuant to Article 8 of the Commission's Rules of Practice and Procedure, Respondents Pacific Bell Telephone Company dba AT&T California (U 1001 C) and New Cingular Wireless PCS, LLC (U 3060 C) (jointly, "AT&T") hereby give notice of the following *ex parte* communication. While this communication was not made specifically with regard to OII 15-11-007 and the investigation of telecommunications competition in California, AT&T is filing (and serving on all parties) an *Ex Parte* Notice of this communication in I.15-11-007 out of an abundance of caution.

On April 4, 2016, in order to share with the Commission "some background materials on AB2395 (Low) as it directly relates to our industry's ongoing and final transition to IP services," Rhonda Johnson, AT&T Vice President for Regulatory Affairs – California and National, sent a written e-mail attaching the following documents to Commissioners Michael Picker, Catherine Sandoval, Michel Florio, Carla Peterman, and Liane Randolph, as well as their advisors Lester Wong, Elizabeth Podolinsky, John Reynolds, Jessica Hecht, and William Johnston:

- A one-page "Fact Sheet" regarding Assembly Bill 2395: California Telecommunications Carbon Reduction & Modernization Act.
- A ten-page red-line showing the textual changes being proposed in AB2395.

- A one-page summary of what AB2395, if enacted into law, would do.
- A one-page flow chart showing how the IP Transition Process would work if AB2395 is enacted.

Ms. Johnson's e-mail, as well as the attachments thereto listed above, are attached to this Notice in compliance with Rule 8.4(c).

Dated: April 5, 2016 Respectfully submitted,

/s/

Thomas J. Selhorst Senior Paralegal AT&T Services Legal Department 2150 Webster Street, 8th Floor Oakland, CA 94612

Tel: (510) 645-0645 Fax: (510) 444-1842 thomas.selhorst@att.com From: JOHNSON, RHONDA J

Sent: Monday, April 04, 2016 4:41 PM

To: 'Picker, Michael' < Michael. Picker@cpuc.ca.gov >; Florio, Michel Peter (MichelPeter. Florio@cpuc.ca.gov)

< <u>MichelPeter.Florio@cpuc.ca.gov</u>>; <u>cap@cpuc.ca.gov</u>; 'cjs@cpuc.ca.gov' < <u>cjs@cpuc.ca.gov</u>>;

'liane.randolph@cpuc.ca.gov' < !iane.randolph@cpuc.ca.gov">; 'carla.peterman@cpuc.ca.gov'

<carla.peterman@cpuc.ca.gov>; 'Wong, Lester' <lester.wong@cpuc.ca.gov>; 'Chaset, Nicolas L.'

<nicolas.chaset@cpuc.ca.gov>; 'elizabeth.podolinsky@cpuc.ca.gov' <elizabeth.podolinsky@cpuc.ca.gov>; Johnston,

William (william.johnston@cpuc.ca.gov) <william.johnston@cpuc.ca.gov>; 'jessica.hecht@cpuc.ca.gov'

<jessica.hecht@cpuc.ca.gov>; 'john.reynolds@cpuc.ca.gov' <john.reynolds@cpuc.ca.gov>; 'Miranda, Hazel C.'

<Hazel.Miranda@cpuc.ca.gov>; 'Zafar, Marzia' <marzia.zafar@cpuc.ca.gov>

Cc: MCNEELY, KEN < KM7251@att.com>
Subject: AB2395 Low /IP Transition

Importance: High

Commissioners-

Re: AB2395 Evan Low - IP Transition-Telecommunications Carbon Reduction and Modernization

Good Afternoon. I wanted to share with each of you some background materials on AB2395 (Low) as it directly relates to our industry's ongoing and final transition to IP services. Given customers' choices and the network changes that are occurring, AB2395 sets out a plan for the future. The bill establishes a state policy for a clearly communicated, planned and orderly transition from the outdated, underutilized and carbon un-friendly POTS network to an IP based network and services.

Attached here is the Bill language as introduced by the Evan Low. I am also attaching two overview, one pagers on the bill along with a flowchart that outlines the actual process steps for the transition sometime after Jan 2020. Our industry has changed dramatically in the last 5 years and with the rate of innovation and change it is unknown what all will be available or how consumers will be communicating post 2020, but we know based on trends of recent years that 85% have left the traditional residential network services and they are not coming back. They have made their choice and the advanced services offered today enable more Californians greater access and possibilities from an economic, education, healthcare, social and civic perspective. An all IP network will contribute to carbon reduction goals set by this Governor, Legislature and Commission. Importantly, I want to mention that we understand the author is working on amendments to this version of the bill to clarify that no one will be left without service during the transition.

Thanks

Rhonda

Rhonda J Johnson

AT&T Vice President Regulatory Affairs – CA and National 430 Bush Street San Francisco, CA 94108

Cell: 415 244-7681

NEW OFFICE: 415 417 5005

ASSEMBLY BILL 2395:

California Telecommunications Carbon Reduction & Modernization Act

SUMMARY

AB 2395 sets out a plan for California's digital infrastructure future. The transition enabled by this bill will promote widespread access to advanced communications services and help California meet its carbon reduction goals. The bill establishes a state policy for a clearly communicated, planned, and orderly transition from outdated, underutilized and carbon-unfriendly plain-old-telephone-service (POTS) networks to modern IP-based networks and services.

BACKGROUND

Today, POTS is just one of many options for communication, such as mobile, Voice over Internet Protocol (VoIP), text, messaging apps, two-way video, and social media. Of those Californians who have a home phone, many now use IP-based landlines that run on advanced networks.

The vast majority of Californians have already made the transition to IP-enabled and mobile alternatives. Since 1999, there has been an 85% decline in the percentage of households using POTS.

Because modern networks are more energy efficient, IP-enabled services provide significant environmental benefits. In fact, transitioning from POTS networks to more modern IP networks can reduce communications facilities power and cooling by 90%.

PROBLEM

California law established in the 1950s monopoly era, still requires continued investment in the outdated and inefficient POTS network.

In effect, the state's outdated policies require certain telecommunications providers to maintain underutilized infrastructure when more efficient, more advanced IP-based infrastructure is available and far more widely used.

Each year, the POTS network nationwide consumes the power equivalent to roughly one million homes and emits CO2 emissions equal to that of more than two million cars.

Increasingly, as education, economic, healthcare and civic opportunities are provided to Californians via IP-enabled services, consumers need access to advanced networks to fully participate in 21st century life.

SOLUTION

AB 2395 establishes a state transition process to complement the federal IP transition proceedings at the FCC, and provides a roadmap for California to prepare for this inevitable transition.

Specifically, this bill:

- Provides a roadmap for the transition from the POTS network to advanced IP-based communications services to commence no sooner than 2020.
- Requires a telecommunications company electing to transition from legacy POTS to IP-enabled services to: 1) complete a customer education and outreach program that includes a description of the environmental benefits of the transition; 2) notify the CPUC; and 3) certify to the CPUC that alternative voice services are available for any affected customers.
- Requires that the "alternative services" must provide voice grade service and access to emergency services based on standards developed by the FCC. This will require a technical review by the California Public Utilities Commission.
- Provides that in areas where alternative services are not yet available, existing services will be maintained.
- Provides a redress process for customers and a universal connectivity program to ensure continued universal access to voice services.

BENEFITS OF AB 2395

This bill:

- Promotes access to advanced services enabling more Californians to access greater education, economic, healthcare and civic opportunities.
- Supports California's position as the world's technology leader, the center of the innovation economy, and a pioneer in clean and sustainable technology.
- Enables the telecommunications industry to contribute to the state's energy use and greenhouse gas reduction targets set forth in the California Global Warming Solutions Act of 2006 (AB 32) and the Clean Energy and Pollution Reduction Act of 2015 (SB 350).
- Supports the widespread growth of robust digital infrastructure to benefit communities across the state
- Ensures safeguards, and requires education and notification for California consumers who have not already transitioned to IP-based services.

AMENDED IN ASSEMBLY MARCH 17, 2016

CALIFORNIA LEGISLATURE—2015–16 REGULAR SESSION

ASSEMBLY BILL

No. 2395

Introduced by Assembly Member Low

February 18, 2016

An act to amend Section 372 of add Section 711 to the Public Utilities Code, relating to electrical restructuring. telecommunications.

LEGISLATIVE COUNSEL'S DIGEST

AB 2395, as amended, Low. Electrical restructuring: cogeneration. Telecommunications: replacement of public switched telephone network. Under existing law, the Public Utilities Commission has regulatory authority over public utilities, including telephone corporations. Existing law, until January 1, 2020, prohibits the commission from regulating Voice over Internet Protocol and Internet Protocol enabled service (IP enabled service), as defined, except as required or delegated by federal law or expressly provided otherwise in statute.

This bill would require a telephone corporation that is transitioning to IP enabled services and networks to complete a customer education and outreach program explaining the transition from legacy public switched telephone network services regulated by the commission to IP enabled services, the benefits and advantages of IP enabled services, a description of the advanced services available to consumers, and information regarding the projected timeframes for the transition, including that withdrawal of any voice grade single-line telephone service will not take place prior to January 1, 2020. The bill would prohibit a telephone corporation from withdrawing any voice grade single-line telephone services without first giving prior notice to the commission certifying (1) that the telephone corporation has completed

AB 2395 -2-

the education and outreach program, and (2) that an alternative voice service is available for the affected customers in the affected area. The bill would require the commission to conduct a technical review to confirm that the replacement service has specified elements. Upon completion of these steps, but no sooner than January 1, 2020, the bill would authorize a telephone corporation to elect to discontinue legacy telephone service upon providing not less than 90-days' notice to the affected customers and to the commission, as specified. The bill would authorize a customer of the telephone corporation, within 30 days after receipt of the notice of withdrawal of legacy voice service to petition the commission to review the availability of the alternative service at the customer's location. The bill would require the commission to issue an order disposing of the petition not later than 60 days after its filing. The bill would authorize the commission, if it determines after investigation that no alternative service is available to that customer at the customer's location, to attempt to identify a willing provider of voice service to serve the customer, and if no willing provider is identified, to order the withdrawing telephone corporation to provide voice service to the customer for a period no longer than 12 months after withdrawal. The bill would require the commission to establish a universal connectivity program by September 1, 2019, to ensure that those customers for whom the commission has ordered the withdrawing telephone corporation to provide voice services for the 12-month period will continue to have voice service available after that period.

Under existing law, a violation of the Public Utilities Act or any order, decision, rule, direction, demand, or requirement of the commission is a crime.

Because the provisions of this bill are within the act and require action by the commission to implement its requirements, a violation of these provisions would impose a state-mandated local program by creating a new crime.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Under existing law, the Public Utilities Commission has regulatory authority over public utilities, including electrical corporations. Provisions of the Public Utilities Act restructuring the electrical services

-3- AB 2395

industry state the policy of the state to encourage and support the development of cogeneration as an efficient, environmentally beneficial, competitive energy resource that will enhance the reliability of local generation supply, and promote local business growth.

This bill would make nonsubstantive changes to the policy of the state relative to cogeneration.

Vote: majority. Appropriation: no. Fiscal committee: no yes. State-mandated local program: no yes.

The people of the State of California do enact as follows:

1 SECTION 1. The Legislature finds and declares all of the 2 following:

- (a) California continues to be the world's advanced technology leader, the center of the innovation economy, and a pioneer in clean and sustainable technology. The state must adopt a strategy to build our digital infrastructure while retiring outdated technology. The transition from 20th century traditional circuit-switched and other legacy telephone services to 21st century next-generation Internet Protocol (IP) networks and services is taking place at an extraordinary pace. A significant majority of Californians have already transitioned to upgraded communications services such as high-speed Internet, Voice over Internet Protocol (VoIP), and mobile telephony services.
- (b) Between 1999 and 2015, California witnessed an estimated 85 percent decline in landlines providing legacy telephone services and relying on dated technology. At the same time, consumer adoption of advanced services over IP-based networks has continued to grow. Californians have quickly adopted new technologies to communicate. More than 9 out of 10 Californians use a smartphone or other mobile devices, 86 percent use the Internet, and there are over 5.7 million VoIP subscriptions. As of 2014, approximately 6 percent of Californians resided in households with only a landline, a 44 percent decline from 2010.
- (c) So many California consumers have made this transition so quickly because IP-based services offer greater functionality than legacy phone service. The gap will only widen with the continuing integration of IP networks with cloud computing and the Internet of Things. The policy of the state is to help all Californians transition to advanced and clean technologies and services so that

AB 2395 —4—

everyone, including low-income, senior, and rural communities, can benefit from and participate fully in 21st century modern life.

- (d) The legacy telephone network is outdated, underutilized, and carbon-unfriendly when compared to the IP network. Vital economic, educational, health, and civic opportunities, including online learning, telemedicine, remote working, e-government services, and public safety, are not optimized on the outdated network. The transition from older, dated technologies to newer, more advanced technologies is nearly complete, and at some point in the not-too-distant future it will no longer be economically viable or environmentally sound to maintain legacy networks and services. The consumer demand will not be there, the economics will not support it, and the associated environmental burden will be disproportionate to its long past benefits.
- (e) Recent studies show that transitioning from a legacy switched network to an all IP network can reduce energy costs by as much as 70 percent, reduce water use for cooling by as much as 70 percent, and reduce emissions of greenhouse gases by as much as 40 percent. IP services themselves provide even further benefits, including reduced fuel and electricity use through smart logistics and telematics for efficient traffic and route management, and automated monitoring of energy use related to lighting and climate control. IP-based technologies, including remote water leakage detection and control and smart irrigation solutions for agriculture, may also serve to enable efficient use of water by consumers.
- (f) (1) This act will provide a path for the telecommunications industry to make significant contributions toward the state's goals for energy use and emissions of greenhouse gases, as set forth in the California Global Warming Solutions Act of 2006 (Division 25.5 (commencing with Section 38500) of the Health and Safety Code) and the Clean Energy and Pollution Reduction Act of 2015 (Chapter 547 of the Statutes of 2015).
- (2) This act will establish state policy for a clearly communicated, planned, and orderly transition from outdated technology to cleaner advanced technologies, so that continuity of service for consumers and businesses is ensured, while maintaining safeguards to preserve universal connectivity.
- (3) This act will ensure that the advanced services replacing legacy services provide quality voice service and access to

-5- AB 2395

emergency communications as part of a 21st century policy framework.

- (4) This act will ensure that advanced services are available to replace legacy services before the transition, so that all Californians are able to benefit from the opportunities presented by advanced technologies and services.
- SEC. 2. Section 711 is added to the Public Utilities Code, to read:
- 711. (a) A telephone corporation transitioning to IP-enabled services and networks shall complete a customer education and outreach program explaining the IP transition, its benefits and advantages, including the environmental benefits and advantages, and a description of the advanced services available to consumers. The customer education and outreach program shall also include information regarding the projected timeframes for the transition, including the fact that the withdrawal of any voice grade single-line telephone service will not take place prior to January 1, 2020.
- (b) A telephone corporation planning to discontinue any voice grade single-line telephone service shall first give prior notice to the commission certifying both of the following:
- (1) The telephone corporation has completed the education and outreach program prescribed in subdivision (a).
- (2) An alternative voice service is available for the affected customers in the affected area.
- (c) Upon receipt of the notice to withdraw, the commission shall conduct a technical review to confirm that the alternative service has all of the following elements:
- (1) Voice grade access to the public switched telephone network or its successor.
 - (2) Real-time, two-way voice communications.
- (3) Access for end users of those services to the local emergency telephone systems described in the Warren-911-Emergency Assistance Act (Article 6 (commencing with Section 53100) of Chapter 1 of Part 1 of Division 2 of Title 5 of the Government Code), and where available, enhanced 911 access.
- (4) Alternative services that require a residential power supply to operate shall also provide backup-battery capability consistent with the standard established by the Federal Communications Commission.

AB 2395 -6-

 (d) The commission's technical review shall be limited to the determination of whether the alternative service has the elements set forth in subdivision (c) and shall be completed within 120 days from receipt of notice from the telephone corporation pursuant to subdivision (b). If the commission fails to complete its technical review within 120 days from receipt of notice, the telephone corporation will be conclusively presumed to have complied with the requirements of subdivisions (b) and (c).

- (e) Upon completion of the requirements of subdivisions (b). (c), and (d) for voice grade single-line services, but no sooner than January 1, 2020, a telephone corporation may elect to discontinue any legacy telephone service, upon giving no less than 90-days' prior notice to the affected customers and to the commission. If the discontinuance of legacy telephone service includes voice grade single-line services, the notice shall include information regarding the availability of an alternative service as verified by the commission in the technical review, how to petition the commission for review of the availability of the alternative service at the customer's location, and any environmental benefit that will come with the discontinuance of legacy services and the migration to alternative services. During the notice period, the telephone corporation shall continue to provide the legacy telephone service to the affected customers, except a customer that disconnects or changes the features of the service, but shall have no obligation to provide the legacy telephone service to any new customers in the affected area.
- (f) Notwithstanding Section 710, within 30 days after receipt of a telephone corporation's notice of withdrawal of legacy voice service, a customer may petition the commission to review the availability of the alternative service at the customer's location. The commission shall issue an order disposing of the petition not later than 60 days after the filing of the petition. If the commission determines after an investigation that no alternative service is available to the customer at the customer's location, the commission shall attempt to identify a willing provider of voice service to serve the customer. If no willing provider is identified, the commission may order the withdrawing telephone corporation to provide voice service to the customer at the customer's location for a period no longer than 12 months after withdrawal. The willing provider or the withdrawing telephone corporation may utilize

7 AB 2395

any technology or service arrangement to provide the voice services as long as it meets the requirements of subdivision (c).

- (g) By September 1, 2019, the commission shall establish a universal connectivity program to ensure that those customers for whom the commission has ordered the withdrawing telephone corporation to provide voice services for the 12-month period in subdivision (f) will continue to receive voice service.
- (h) Nothing in this section grants the commission jurisdiction or control over an alternative service except as specifically set forth in this section.
- (i) Nothing in this section affects a telephone corporation's ability to withdraw services under any other law.
- SEC. 3. No reimbursement is required by this act pursuant to Section 6 of Article XIII B of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIII B of the California Constitution.

SECTION 1. Section 372 of the Public Utilities Code is amended to read:

- 372. (a) It is the policy of the state to encourage and support the development of cogeneration as an efficient, environmentally beneficial, competitive energy resource that will enhance the reliability of local generation supply, and promote local business growth. Subject to the specific conditions provided in this section, the commission shall determine the applicability to customers of uneconomic costs as specified in Sections 367, 368, 375, and 376. Consistent with this state policy, the commission shall provide that these costs shall not apply to any of the following:
- (1) To load served onsite or under an over-the-fence arrangement by a nonmobile self-cogeneration or cogeneration facility that was operational on or before December 20, 1995, or by increases in the capacity of a facility to the extent that the increased capacity was constructed by an entity holding an ownership interest in or operating the facility and does not exceed 120 percent of the installed capacity as of December 20, 1995, provided that before June 30, 2000, the costs shall apply to over-the-fence arrangements

AB 2395 -8-

centered into after December 20, 1995, between unaffiliated parties.
For the purposes of this subdivision, "affiliated" means a person or entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with another specified entity. "Control" means either of the following:

- (A) The possession, directly or indirectly, of the power to direct or to cause the direction of the management or policies of a person or entity, whether through an ownership, beneficial, contractual, or equitable interest.
- (B) Direct or indirect ownership of at least 25 percent of an entity, whether through an ownership, beneficial, or equitable interest.
- (2) To load served by onsite or under an over-the-fence arrangement by a nonmobile self-eogeneration or eogeneration facility for which the customer was committed to construction as of December 20, 1995, provided that the facility was substantially operational on or before January 1, 1998, or by increases in the capacity of a facility to the extent that the increased capacity was constructed by an entity holding an ownership interest in or operating the facility and does not exceed 120 percent of the installed capacity as of January 1, 1998, provided that before June 30, 2000, the costs shall apply to over-the-fence arrangements entered into after December 20, 1995, between unaffiliated parties.
- (3) To load served by existing, new, or portable emergency generation equipment used to serve the customer's load requirements during periods when utility service is unavailable, provided the emergency generation is not operated in parallel with the integrated electric grid, except on a momentary parallel basis.
- (4) After June 30, 2000, to a load served onsite or under an over-the-fence arrangement by a nonmobile self-eogeneration or eogeneration facility.
- (b) Further, consistent with state policy, with respect to self-cogeneration or cogeneration deferral agreements, the commission shall do the following:
- (1) Provide that a utility shall execute a final self-eogeneration or cogeneration deferral agreement with a customer that, on or before December 20, 1995, had executed a letter of intent (or similar documentation) to enter into the agreement with the utility, provided that the final agreement shall be consistent with the terms

-9- AB 2395

and conditions set forth in the letter of intent and the commission shall review and approve the final agreement.

- (2) Provide that a customer that holds a self-cogeneration or eogeneration deferral agreement that was in place on or before December 20, 1995, or that was executed pursuant to paragraph (1) in the event the agreement expires, or is terminated, may do any of the following:
- (A) Continue through December 31, 2001, to receive utility service at the rate and under terms and conditions applicable to the customer under the deferral agreement that, as executed, includes an allocation of uneconomic costs consistent with subdivision (e) of Section 367.
- (B) Engage in a direct transaction for the purchase of electricity and pay uncconomic costs consistent with Sections 367, 368, 375, and 376.
- (C) Construct a self-eogeneration or eogeneration facility of approximately the same capacity as the facility previously deferred, provided that the costs provided in Sections 367, 368, 375, and 376 shall apply consistent with subdivision (e) of Section 367, unless otherwise authorized by the commission pursuant to subdivision (e).
- (3) Subject to the firewall described in subdivision (e) of Section 367, provide that the ratemaking treatment for self-cogeneration or cogeneration deferral agreements executed before December 20, 1995, or executed pursuant to paragraph (1) shall be consistent with the ratemaking treatment for the contracts approved before January 1995.
- (e) The commission shall authorize, within 60 days of the receipt of a joint application from the serving utility and one or more interested parties, applicability conditions as follows:
- (1) The costs identified in Sections 367, 368, 375, and 376 shall not, before June 30, 2000, apply to load served onsite by a nonmobile self-cogeneration or cogeneration facility that became operational on or after December 20, 1995.
- (2) The costs identified in Sections 367, 368, 375, and 376 shall not, before June 30, 2000, apply to a load served under over-the-fence arrangements entered into after December 20, 1995, between unaffiliated entities.

AB 2395 -10-

(d) For the purposes of this subdivision, all onsite or over-the-fence arrangements shall be consistent with Section 218 as it existed on December 20, 1995.

- (e) To facilitate the development of new microcogeneration applications, electrical corporations may apply to the commission for a financing order to finance the transition costs to be recovered from customers employing the applications.
- (f) To encourage the continued development, installation, and interconnection of clean and efficient self-generation and cogeneration resources, to improve system reliability for consumers by retaining existing generation and encouraging new generation to connect to the electric grid, and to increase self-sufficiency of consumers of electricity through the deployment of self-generation and cogeneration, both of the following shall occur:
- (1) The commission and the Electricity Oversight Board shall determine if a policy or action undertaken by the Independent System Operator, directly or indirectly, unreasonably discourages the connection of existing self-generation or cogeneration or new self-generation or cogeneration to the grid.
- (2) If the commission and the Electricity Oversight Board find that a policy or action of the Independent System Operator unreasonably discourages the connection of existing self-generation or cogeneration or new self-generation or cogeneration to the grid, the commission and the Electricity Oversight Board shall undertake all necessary efforts to revise, mitigate, or eliminate that policy or action of the Independent System Operator.

AB 2395 (Low) California Telecommunications Carbon Reduction & Modernization Act

Why support AB 2395:

- Support policy that promotes *cleaner*, *efficient technology* in California.
- Support *investment* in advanced networks that drive California's innovation economy.
- Support widespread access to advanced technology for communities across California.

Why AB 2395 is needed:

- Plain Old Telephone Service (POTS) has *declined by 85%* since 1999 as consumers have adopted advanced Internet Protocol (IP) and mobile communications services.
- AT&T estimates IP phone service is estimated to be 99% more energy efficient than Plain Old Telephone Service (POTS).
- According to AT&T the energy cost of maintaining the old POTS network is estimated to be the greenhouse gas equivalent to burning 100M pounds of coal each year in California.
- IP and mobile networks enable cloud computing, Internet of Things solutions and network capabilities that enable *economic growth* and a cleaner, more *environmentally-friendly* California.

What AB 2395 does:

- Establishes a *clear process* for transitioning from POTS to next-generation IP networks and advanced services no sooner than 2020.
- Requires the availability an alternative services.
- Requires transitioning companies to complete customer education and outreach.
- Requires *technical review by the California Public Utilities Commission* to ensure that the alternative service provides two-way voice, connectivity to existing networks, and access to 911 and emergency services.
- Establishes a *universal connectivity program* to ensure the availability of the alternative service.

AB 2395: IP Transition Process

